

NI'HAU COMMUNITY OUTREACH WORKER (Waimea)

Ho`ōla Lāhui Hawai`i is a FQHC, non-profit community health organization serving families throughout the county of Kaua'i. We are seeking a Ni'ihau Community Health Worker (CHW) for our community health center. Under the supervision of the Director of Nursing, this position provides outreach services, focusing on our Ni'ihau community.

Job Duties

- Assist providers with Ni'ihau patients to assure patient appointments are kept both at HLH and with outside providers by referral.
- Assist Ni'ihau patients in obtaining refill prescriptions.
- Assist in the coordination of refills for patients with the helicopter to Ni'ihau.
- Assist in tracking patients for follow-up.
- Assist with translation for patients in the Ni'ihau dialect.
- Accompany patients, as needed, to medical appointments both at HLH and specialty providers.
- Actively participates in informing the community about HLH mission and services, with a goal to enroll community members in HLH services
- Builds relationships with other entities serving Niihau patients
- Provides outstation eligibility assistance and social service application assistance to community and HLH clients
- Assist patients and clients in understanding the services provided by HLH, including registration process and sliding fee scale qualification procedures
- Provides data and reporting on outreach activities as requested
- Follow all established agency policies and procedures
- Other duties as assigned

Required: High school graduate or equivalent. Able to communicate clearly and tactfully with others, prepare written reports and other necessary communications in a professional manner. Skilled in use of computer and MS Office software.

Must be able to communicate in Hawaiian - specifically the dialect of those from Ni'ihau. Must be readily familiar with the Ni'ihau community and its unique culture. Knowledge of local community and diverse cultures. Culturally sensitive to the needs of the Hawaiian community. Ability to understand, effectively communicate, and work with other departments within the organization.

Ho`ōla Lāhui Hawai`i is an Equal Opportunity Employer. Employees of Ho`ōla Lāhui Hawai`i and applicants for employment shall be afforded equal opportunity in all aspects of employment without regard to race, color, age, religion, veteran's status, citizenship, national origin, ancestry, disability, sex, sexual orientation, arrest or court record, marital status, genetic information, gender identity or expressions, domestic or sexual violence victim status, or any other classification protected under state or federal law.

Excellent pay and benefits.

Submit resume and cover letter to Human Resources Director via email.